



INTERNATIONAL UNION
OF RAILWAYS

unity, solidarity, universality

UIC activities in the field of Human Factors

20th International Railway Safety Conference (IRSC)

Hong Kong, 04-08 October 2010

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UIC Headquarters in Paris

> **Technical departments (Fora):**

- * **Railway System**
- * **Passenger**
- * **Freight**

> Department “Fundamental values”

+ **Units (Platforms):**

- **Environment, Energy & Sustainability**
- **Safety**
- **Security**
- **Expertise Development**
- **Research Coordination**

The “Human Factors” is an integrate part of all safety activities

UIC Safety Unit

- > Safety Platform (Plenary, Steering Group)

- > 5 Advisory Groups – 5 items
 - * System Safety Management Group (SSMG)/CER
Safety Support Group
 - * Human Factors
 - * Occupational Health and Safety (OHSG)
 - * International Railway Safety Network (IRSN)
 - * Safety Performance/UIC Safety Database

- > Conferences/Seminars/Workshops

Human Factors / Human Sciences (1)

“Organisational and human aspects of safety when crossing borders” (UIC project 2009 - 2010)

- Objective: Identify, observe and analyse specific **human behaviors** brought about by border crossings (technical, relating to regulations, language, culture, etc.)
- Methodology: Identify types of borders most affected by safety issues and select a number of them,
Identify of main risks
- Deliverable: **Recommendations** in order to help provide RU & IM with maximum control over the risks related to “mistakes”;

Human Factors / Human Sciences (2)

Further activities:

- > Benchmark study on the contribution of psychology to railway operation safety,
- > Benchmark study on local management safety checks
- > Study on “The integration of human factors into the analysis of accidents and incidents,
- > Study on “Crisis management” (*planned*)

Occupational Health and Safety Group (1)

Post-traumatic stress and its management

- > Objective: To help persons having experienced traumatic events,
manage the consequences;
- > Methodology: Carry out a survey of the various strategies used by different companies,

Benchmarking incident management models;
- > Deliverable: UIC guidelines (*"Booklet"*)

Presentation of the outcomes to the UIC Safety Platform end of 2010

Occupational Health and Safety Group (2)

Further Activities:

- > Guidance on high visibility clothing and Personal Protective Equipment (PPE) for track workers
- > Safety culture of sub-contractors
- > Use of mobile phones and portable electronic devices
- > Effective management of noise in location
- > Risks arising from alcohol & drugs

Safety Educational Programme

- > Specific railway safety workshops and seminars
 - * Safety education, Tehran, 04-05th May 2010
 - * Stress, train driver, UIC, Paris 2009
- > Educational programme on operational and health & safety risks faced by the railways
- > A safety critical communications workshop

(work in progress)

Core principles: **P**olicy, **P**rocess, **P**eople, **P**erformance

Everyone is responsible for safety

Safety Performance/UIC Safety Database

- > Collecting data, common definitions, detailed causes description
 - * Cause: “Human factors”
 - permanent staff
 - contractors
 - passenger
 - * Categories of persons involved.
Passenger, employees, level crossing users, unauthorized persons on railway premises, others
- > Annual SDB activity report, benchmarking

UIC website: <http://safetydb.uic.org>

Objective: to extent the SDB to other regions

Expertise Development Unit

> **Permanent best-practice exchanges**

- * continuous learning, regular dialogue between training experts

> **EC Leonardo da Vinci project: “Best practice guide”**

- * developing an e-learning material of track staff

> **Research study “Benchmarking training centers”**

- * study involves 15 selected training providers, focus on train drivers, signallers/traffic controllers, signal/interlocking technicians

<http://www.railtraining.org>

Safety at the road/rail interface

About 1/3 of railway accidents in Europe happen on **level crossings**,

but: almost caused by **road users/ pedestrians**

Responsibility of **all** partners (road users, policy, railways)

> International Level Crossing Awareness Day

ILCAD, 22nd June 2010

international campaign for 2011 in preparation

> 11th Global Level Crossing Symposium

(Tokyo, 26th-29th October 2010)

www.level-crossing.org

■ ■ ■ Thank you for your kind attention

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