



PARIS
2 ▶ 7
OCTOBER
2016 ▶ Pullman Bercy Hotel

INTERNATIONAL
RAILWAY SAFETY COUNCIL

Platform Safety Measures

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Overview of JR East

Overview of JR East

Japanese National Railways
(JNR)

↓
Transferred in April 1987

JNR Settlement Corporation

Japan Freight Railway Company

Railway Information System Company

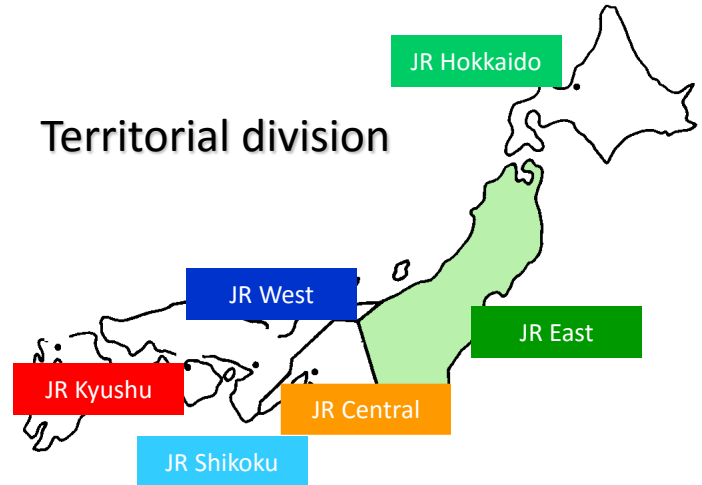
Railway Technical Research Institute

Telecommunication, etc

Passenger Transport Companies

- 1) JR Hokkaido
- 2) JR East
- 3) JR Central
- 4) JR West
- 5) JR Shikoku
- 6) JR Kyushu

Territorial division

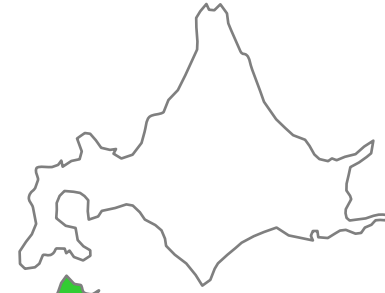


Overview of JR East

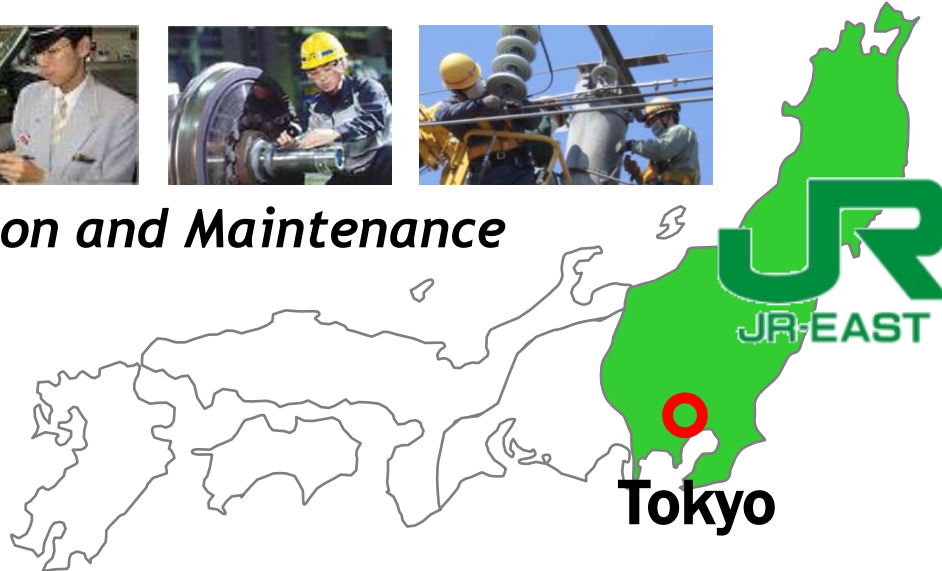
We own all the infrastructure of railway, operate and maintain as **full integration railway model**.



Operation and Maintenance



Infrastructure



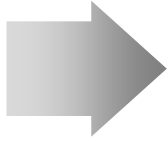
Tokyo



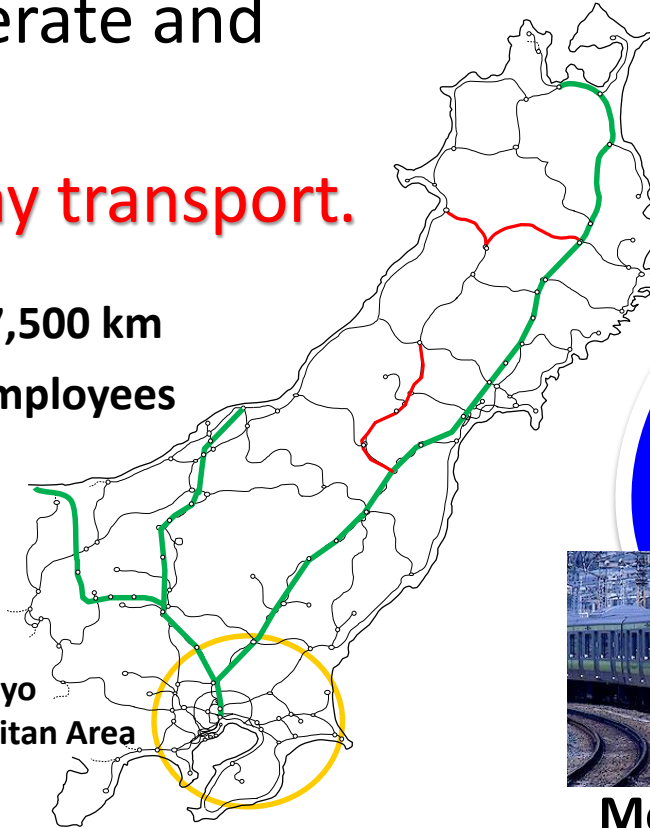
Overview of JR East

We own and operate and
all categories of
passenger railway transport.

About 7,500 km
57,000 employees



Tokyo
Metropolitan Area



High-speed



Integrated Railway Network

Passengers:

17 mil. /day



Metropolitan

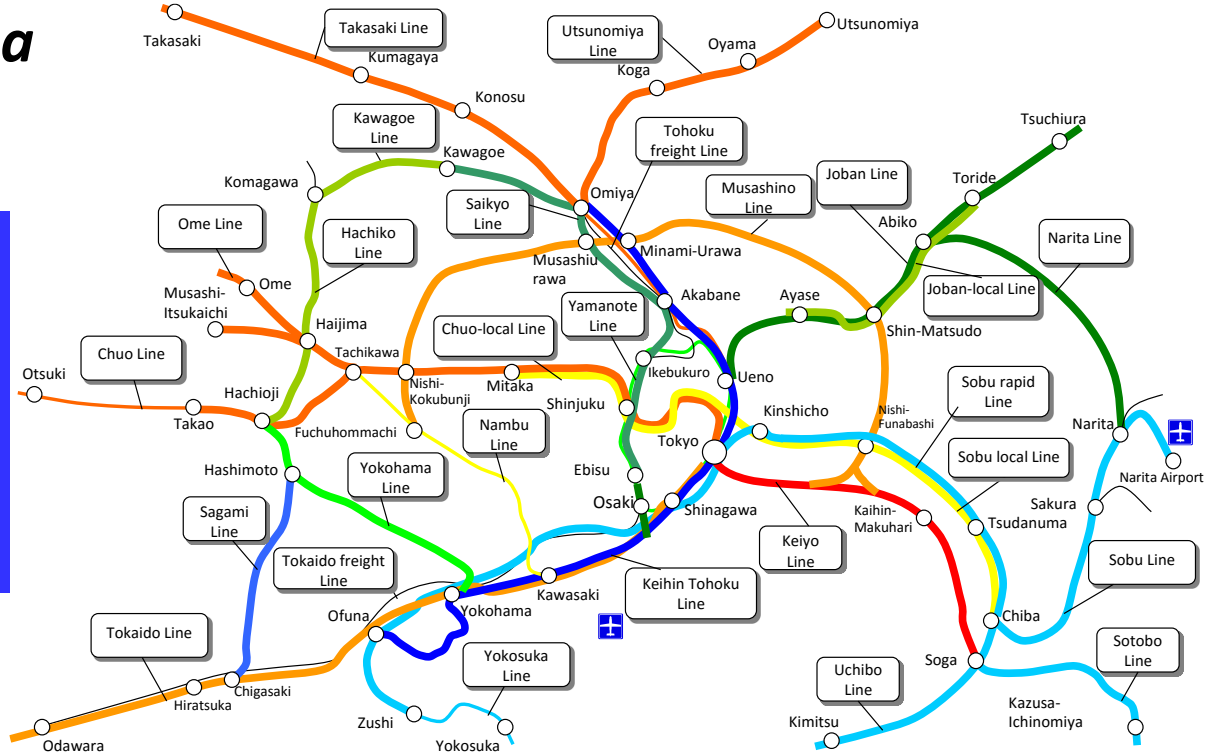


Regional

Overview of JR East

Tokyo Metropolitan Area Network

- ☆ No. of lines .. 25 lines
- ☆ Length of operating lines .. 1,088km
- ☆ No. of passengers per day .. 13 million
- ☆ Most frequent train operation .. Every 2 minute



Overview of JR East

Ikebukuro Station



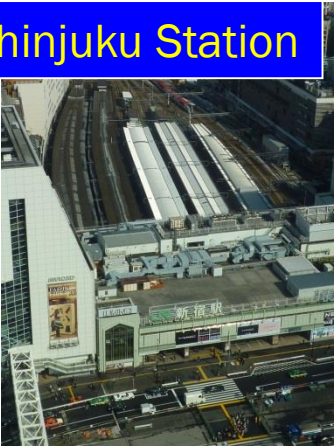
Ikebukuro
563,000
passengers/day

Tokyo Station



Tokyo
394,000
passengers/day

Shinjuku Station



Shinjuku
766,000
passengers/day

in Tokyo

Shibuya
426,000
passengers/day

Shinagawa
328,000
passengers/day

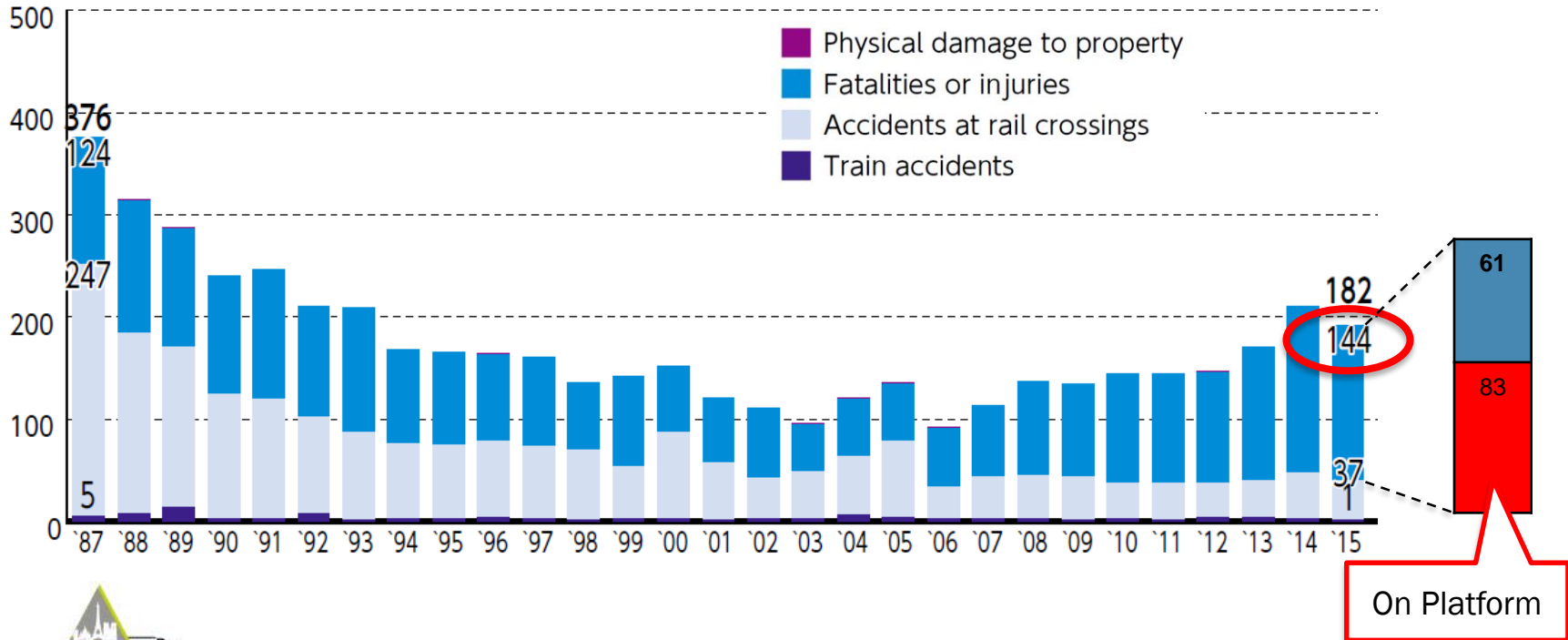
Shinagawa Station



Platform accidents

Platform accidents

(No. of cases)



Platform accidents



***Morning commuter rush hours
at Shinjuku station***



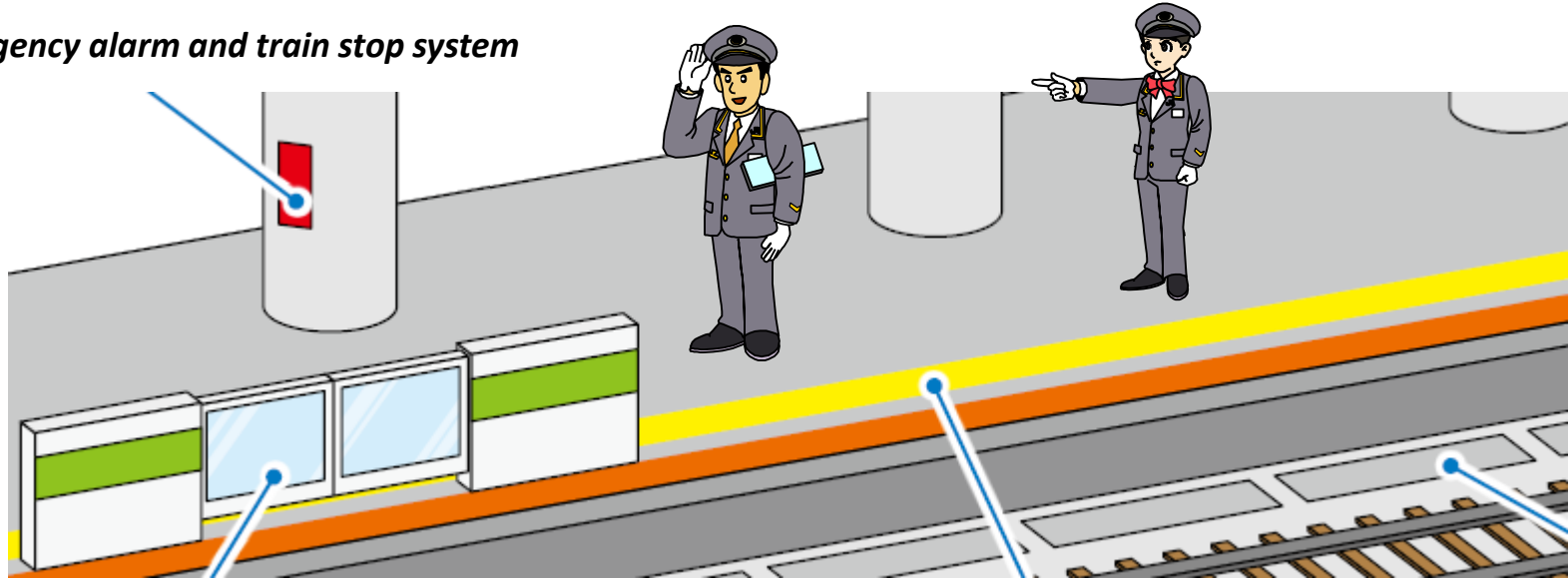
Platform accidents



Physical measures to prevent platform accidents

Physical measures to prevent platform accidents

Emergency alarm and train stop system



Platform screen door

Braille blocks with indicating the inward side of platform

Fall detection mats

Physical measures to prevent platform accidents

Emergency alarm and train stop system

372 Stations



Non
ATC
zones

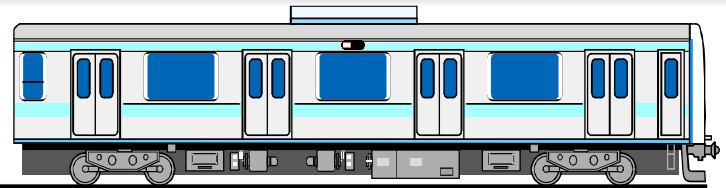


Train driver applies
emergency brake



In
ATC
zones

Emergency brake is
automatically applied



Physical measures to prevent platform accidents

Fall detection mats

33 Stations



Non
ATC
zones

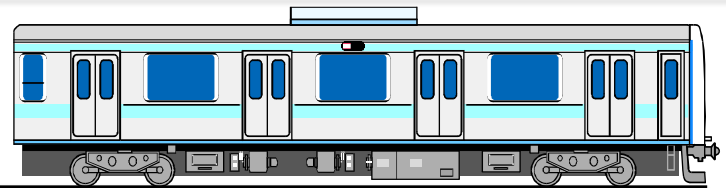


Train driver applies
emergency brake

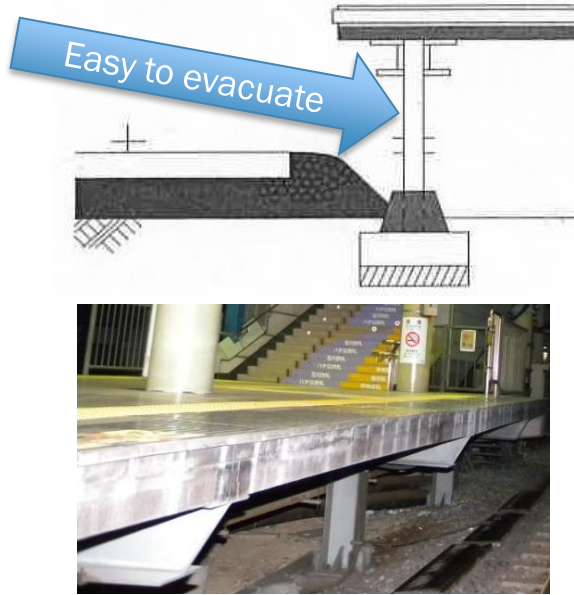


In
ATC
zones

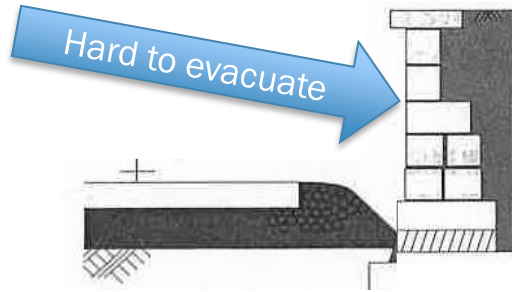
Emergency brake is
automatically applied



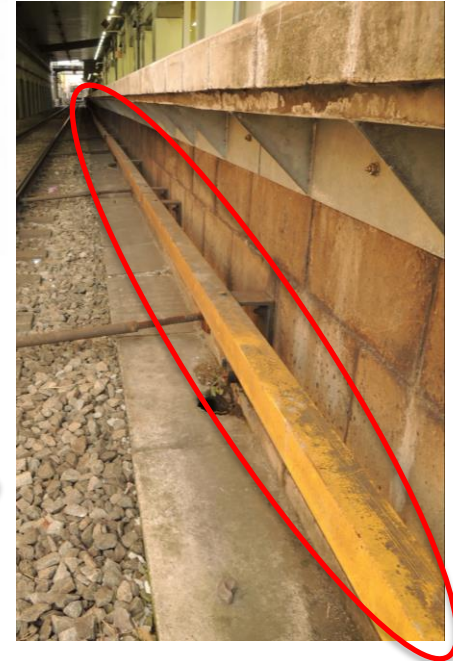
Physical measures to prevent platform accidents



Platform steps



161 Stations



Physical measures to prevent platform accidents

Braille blocks with indicating the inward side of platform



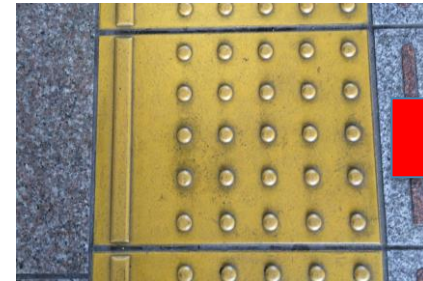
*Conventional
braille block*



471 Stations



*Over 100,000 passengers/day
→ completely installed*



Line side

Physical measures to prevent platform accidents

Platform screen door

2010 : Install 2 stations on the Yamanote line as a pilot project

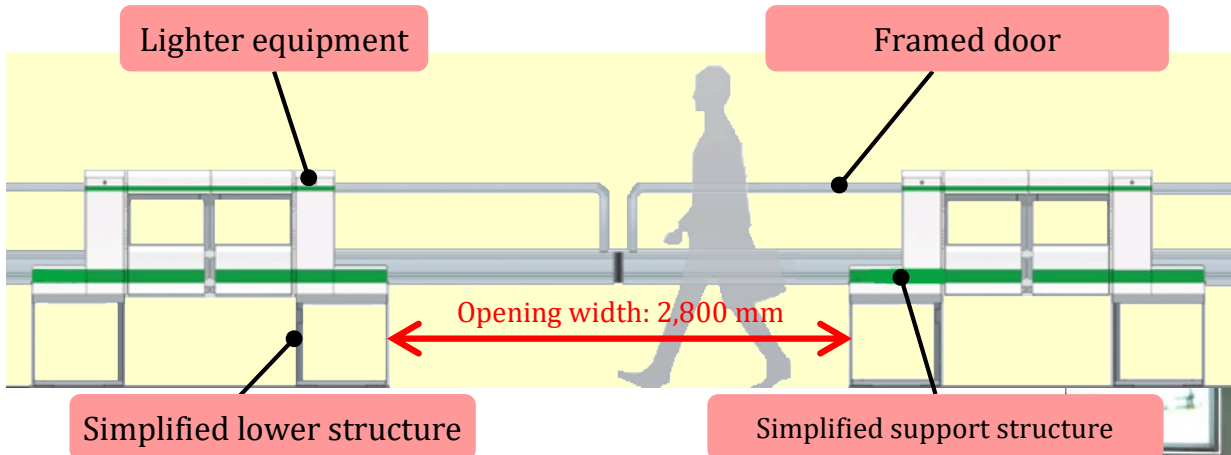


2016 : Install 24 stations out of 29 on the Yamanote line



Physical measures to prevent platform accidents

New types of platform screen door



Install at Machida station on the Yokohama Line by the end of 2016 as a trial

- *Wider opening than the conventional door*
- *Reduce the cost*
- *Shorten the construction period*



Awareness-rising activities

Awareness-rising activities

Activities for making the emergency train stop button (emergency alarm and train stop system) well known

At events held by stations or JR East, we have set up a device that lets passengers experience an emergency train stop button.



Awareness-rising activities

A campaign to prevent passengers from being caught by doors

- To have people understand the risk of being caught by doors, where we ask them not to rush into a departing train or intentionally let their bag or umbrella get trapped by doors.
- 100 km centered on Tokyo since 2014.
- Station posters and in-car/station displays in April and May 2016 and featured the campaign on JR East's official Facebook page.



A campaign to Don't use a smartphone while walking

- To stop people from using a smartphone at stations while walking in cooperation with the Telecommunications Carriers Association and its participating mobile phone carriers In November 2015.
- Arranging a collaboration with other railway companies for a campaign this year.

Now, we are in trouble in the Pokemon ...



Awareness-raising activities

Poster to stop dangerous photography on platforms

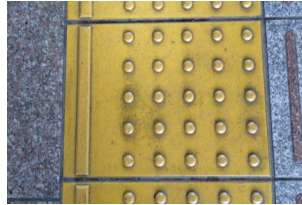
- Potential risk of getting an electric shock and contact with a train or get others involved in an accident.
- In multiple languages, namely Japanese, English, Chinese and Korean.



Conclusion

Conclusion

Physical measures



Awareness-rising activities



Steady and long-time approach is essential

Thank you for your kindly attention